

TRINITY HOLISTIC WELLNESS

WWW.TRINITYHOLISTICWELLNESS.COM

L.I.V.E. (LOVE IS VICTORIOUS EVERYWHERE)

PATIENT CANCELLATION POLICY

48-Hour Cancellation, Punctuality & Payment Policies

At Trinity Holistic Wellness our main focus is the quality of care we give. The information on this sheet is designed to best enable us to do that with your cooperation.



LIVE Healthy, LIVE Happy, LIVE Wholly
LIVE!

Cancellation Policy: We enforce a strict 48-hour (2 business days) cancellation policy. That means that with less than 48-hours (2 business days), we will charge in full for the appointment missed. This applies to all appointments. We are aware that emergencies do arise. No one cancels an appointment less than 48-hours in advance who have not encountered an unplanned incident. However, we find that our firm 48-hour policy is a simple and basic courtesy. We honor and respect your time and schedule, and ask that you do the same for us.

Punctuality Policy: Our priority is to spend quality time with our patients. In order to accomplish this, we schedule the appropriate time needed for each person, and do not overbook nor “squeeze in” extra patients during your time. We cannot therefore, accommodate a late patient. We honor and respect each patients time. When one patient is late, we will not be able to see you and you will be responsible for payment in full. With this in mind, please leave a generous amount of time for traffic irregularities, as we all know how unpredictable they can be. We practice these polices because we have found them to benefit all of our patients. These policies help us to maintain the integrity we feel is reflected in your experience at Trinity Holistic Wellness.

Payment Policy: Please note that we require a credit card to be held on file for all patient appointments. This card will only be used to enforce the above mentioned cancellation policy, or at the discretion of the patient. Please note all services are to be paid in full at the time of your visit. All sales are final. We accept cash, checks, Visa, MasterCard, and Discover. There will be a \$25 fee for all returned checks. We do not allow returns as we are unable to control the temperature of our products once they leave the office. We cannot bill your insurance company. Your policy is a contract between you and your insurance company, and we are not a party to that contract. Our practice is committed to providing the best treatment for our patients and we charge what is usual and customary for our area.

If you are at all uncomfortable with these policies, Trinity Holistic Wellness may not be the place for you. Our wish, then, would be for you to find a caregiver whose policy is more agreeable to you in this regard.

I, _____, am aware of, and will
comply with the policies stated above for Trinity Holistic Wellness. Date: _____

Last 4 digits on credit card _____ Exp. Date _____ Security Code _____